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# MEDICAL INTERPRETER / PATIENT SERVICE REPRESENTATIVE

AN ALLIED HEALTH PROGRAM OFFERING CONCURRENT  
CLASSROOM AND CLINICAL ROTATIONS IN A VARIETY OF  
MEDICAL SPECIALTIES...ALL IN ONE CONVENIENT LOCATION



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An allied health certification program made possible through  
partnership with Bridging the Gap/Cross Cultural Healthcare Program



## APPLY YOUR LANGUAGE SKILLS IN A MEANINGFUL & REWARDING CAREER

As a bilingual individual, you've got valuable skills that can lead to a rewarding career in healthcare. A bilingual patient care representative is vital in fostering positive patient experiences and health outcomes.

Our versatile program provides the foundational skills and practical experience needed to become a competent, effective, and professional medical interpreter and a skilled patient service representative including:

- Interpreting roles and techniques
- Medical Interpreters' code of ethics
- Integrated medical terminology, anatomy, and physiology
- The United States health care system
- The role of culture in interpreting
- Communication skills for advocacy
- Health data structure, collection, and standards
- Insurance and billing functions
- Privacy, security, confidentiality, and legal compliance
- Basic practice management

Together these skills make it possible for you to assist health care and human services providers offer culturally and linguistically appropriate services.

**Trinity provides clinical and EHR experience, allowing students to apply classroom lessons in a working clinic, acquiring practical and marketable skills.**



## EMPLOYMENT OUTLOOK

# IN HIGH DEMAND

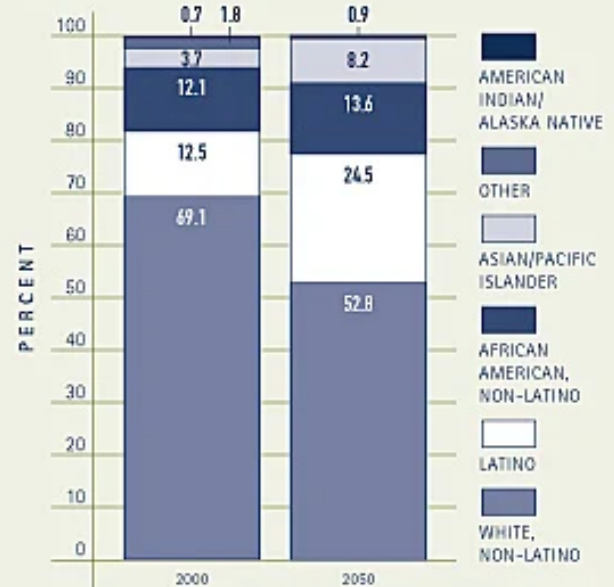
*The demand for bilingual healthcare professionals is only increasing as the world becomes more globalized.*

*Bilingual healthcare professionals can improve outcomes by providing culturally competent care that enhances communication between patients and providers.*

*The goal of culturally competent health care services is to provide the highest quality of care to every patient, regardless of race, ethnicity, cultural background, English proficiency or literacy.*

### Racial and Ethnic Minorities Will Comprise Almost Half of the Total Population by 2050

FIGURE 2  
Distribution of the U.S. population by race/ethnicity, 2000 and 2050



NOTE: "Other" includes non-Latino individuals who reported "Some other race" or "Two or more races." Data for 2050 do not include estimates for the "Other" category.

SOURCES: U.S. Census Bureau, 2001, PHC-T-1. Population by race and Hispanic or Latino Origin for the United States: 2000. Available at: <http://www.census.gov/population/cen2000/phc-t-1/tab03.pdf> and Day, J.C. 1996. Population projections of the United States by age, sex, race, and Hispanic origin: 1995 to 2050. U.S. Bureau of the Census Current Population Reports (P25-1130).

## WHY CHOOSE TRINITY?



- Concurrent lectures, labs, and clinical experience allow students to learn and apply knowledge in a working clinic (not just shadowing!) alongside trained medical and front-office professionals.
- Specialty clinics provide expanded experience in a variety of medical disciplines including family medicine, pediatrics, vision, hypertension, women's health, diabetes care, and more.
- Small classes ensure personalized training/hands-on experience.
- Program length and 1:4 ratio of classroom to clinical hours ensure grads emerge confident, competent...and ready to work!
- All-inclusive tuition means no hidden fees.
- Soft-skills training includes workplace communications, dependability, and patient relations, developing not just great clinicians, but great employees and co-workers prepared to succeed in the workplace and in life.

# ADMISSION REQUIREMENTS

- 18 years of age or older
- High school diploma or GED
- Pass Language Proficiency Exam
- Background Check
- Proof of Hepatitis B vaccination (started or completed); proof of two-step TB skin test
- Application, including personal statement
- Eligible to work in the United States
- Students applying for financial aid/workforce development funding may be required to complete additional screening and career testing

## 2024 COURSE SESSIONS

**Spring: January 15 - March 29 \* Summer: June 10 - Aug. 9**  
**Fall: July 29 - October 18 \* Winter: Sept. 30 - December 21**

Didactic/Classroom	60 hours
Clinicals/Labs	Up to 240 hours

Exact start dates subject to change based on instructor availability.

# ABOUT OUR PROGRAM PARTNERS



Trinity Free Clinic has provided medical, dental, and vision services to those in need since 2000. Trinity is a clinical/ rotation site for IU School of Dentistry; Butler, Purdue, and Manchester University Pharmacy students; Indiana University NP and BSN nursing students, and Marian University College of Osteopathic Medicine.



The Cross Cultural Health Care Program is to serve as a bridge between communities and health care institutions to advance access to quality health care that is culturally and linguistically appropriate through state-of-the-art educational programs and training materials.

## TUITION AND FEES \$4,500

### COMPREHENSIVE PROGRAM FEES INCLUDE:

- Tuition
- Text Books
- Workbooks
- Lab & Technology Fees
- Language Proficiency Pre-test Fee
- Certification Exam Fee
- Scrubs/Uniforms
- Career Placement

## SCHOLARSHIPS & PAID WORK EXPERIENCE

Scholarships, workforce development funding, and Earn-While-You-Learn opportunities available. More info is available during your onsite visit to Trinity Free Clinic.

### Ready to learn more?

Complete this interest form and set up a tour:  
[www.TrinityFreeClinic.org/education](http://www.TrinityFreeClinic.org/education)

Call Nidia 317-819-0772 or [nidia@trinityfreeclinic.org](mailto:nidia@trinityfreeclinic.org)